

Topic of Importance Response: COVID-19

Deadline for response		26 June 2020
Topic of Importance		COVID-19
Areas for consideration	<p>1</p> <p>2</p> <p>3</p> <p>4</p>	<p>Family Voice Peterborough to explore new ways of supporting families during lockdown</p> <p>PCC to consider the following in relation to the Local Offer specifically:</p> <ol style="list-style-type: none"> a. Setting up a page containing SEND specific information relating to COVID-19 b. Sharing information relating to support available during COVID-19 <p>Also, for PCC to consider different ways of still delivering the parent/carer hub/setting up a hotline direct to SENI services</p> <p>For PCC to look at new/innovative ways of communicating with parent carers, especially relating to educational support availability</p>
Who is this response from?		Jacky Cozens, Local Offer
Response	<p>1</p> <p>2</p> <p>3</p> <p>4</p>	<p>Family Voice to respond to</p> <p>Actions detailed below</p> <p>Actions detailed below. Further detail to be provided by SENI services</p> <p>Actions detailed below. Further detail to be provided by SENI services</p>
Actions/ impact	2a/ b	<p>Two new pages have been created on the Local Offer. The Local Offer COVID-19 page is directly accessible from the front page of the PIN and includes the following sections:</p> <ul style="list-style-type: none"> • Government Guidance • SEN and Inclusion Services COVID-19 support (this section includes a link to the dedicated SEN and Inclusion Services COVID-19 page) • Council for Disabled Children COVID-19 Support and Guidance • British Sign Language information • Court and Tribunal information • Family Voice Peterborough • Easy Read information • Be aware of coronavirus email scams

	2a/ b	<ul style="list-style-type: none"> • Resources for parents/carers/children and young people • Cambridgeshire Community Services NHS Trust • Early Help • Highlights from the Hub newsletters • Mental Health advice <p>A new SEN and Inclusion Services COVID-19 page has been created, linked from the Local Offer COVID-19 page, and includes the following sections:</p> <ul style="list-style-type: none"> • Transition – supporting children and young people as pre-schools, schools and colleges prepare for wider opening • Education Health and Care Plan questionnaire • COVID-19 Government updates • Statutory Assessment and Monitoring Service (SAMS) • Educational Psychology Service resources • Autism/ADHD Advisory Teaching Service resources • Sensory and Physical Support Service resources • Early Years SENI Specialist and Portage Service resources • The Local Area SENI Support Service Resources (also includes post 16/PfA) • Resources for SENCOs/professionals • Peterborough SEND Hubs <p>Information on these pages is updated on a daily basis and includes all latest updates and letters from government.</p>
	2a/ b	<p>On the Local Offer for Children and Young People a new Coronavirus page has been created, including information from Learning Disability England, Mencap and KeepSafe.</p> <p>Information has already been created on the Information for Young People part of the PIN about coronavirus and also on the Local Offer for Care Leavers.</p>
	3	<p>An information pack has been created. The pack includes details of the hotline that has been set up to replace the Family Voice Hubs.</p> <p>The Peterborough SEN and Inclusion Services have a daily hotline 10-11am, Monday-Friday for parents/carers, professionals and young people. No appointment is required and telephone calls are approximately 10 minutes long.</p>

	4	<p>A range of educational support is made available through the Local Offer.</p> <p>An example is a page containing newsletters produced by the Autism/ADHD Advisory Teaching Service. This page includes the childrens' newsletter 'Cosy Crew' and the parent carer newsletter 'I'm a parent get me out of here'. The page also links to the young people's newsletter, 'Lockdown Lift Off', which have been uploaded to the Local Offer for Young People.</p>
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Completed by: Jacky Cozens

Version 1 dated 2 June 2020